



SOCIALSERVICESNETWORK
serving diverse communities

Breaking Barriers Together

(Awareness on Disabilities and Accessibility Standards for Customer Service)

Date: **Saturday, January 24, 2009**

Time: **8:30am - 3:30pm**

Venue: **J&J Swagat Convention Center (Queen Hall)**
(415 Hood Road. Markham. ON. L3R 3W2)

Speakers:

Accessibility Directorate of Ontario Ministry of Community and Social Services
ARCH Disability Law Centre
Arthritis Society
Association for the Neurologically Disabled of Canada (A.N.D.)
CNIB
Community Living York South
Helpmate Community Information and Volunteer Bureau

Topics to be Covered:

- Types of Disability and Barriers
- Accessibility Standards for Customer Service
- Accessibility for Ontarians with Disability Act, 2005
- Rights of a Person with Disabilities
- Role of a Volunteer
- Available community Services
 - For Neurological Disabilities
 - For Intellectual Disabilities
 - For Vision Loss
 - For Arthritis

Deadline to register: Tuesday, January 20, 2009.

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