



## South Asian Community Outreach Enabling Change Partnership Project

**Saturday, January 24, 2009**

**Arrival/ Breakfast: 8:30 - 9:00am**

<b>Agenda</b>	<b>Speaker</b>	<b>Time</b>
<b>Part I</b>		
<b>Introduction of Accessibility Standards for Customer Service</b>		
Welcome and Introduction of SSN	Dr. C. Bambra	9:00am
Ice Breaker/Pre evaluation	Pushpmit and Tejal	9:05am
About South Asian Community Outreach Project	Dr. C. Bambra	9:25am
Types of Disabilities and Barriers Accessibility for Ontarians with Disability Act, 2005 (AODA)	Accessibility Directorate of Ontario	9:35am
Introduction of Customer Service Standards	Accessibility Directorate of Ontario	10:05am
<b>Part II</b>		
<b>Available Community Services for People with Disability</b>		
ARCH Disability Law Centre	Ms. Kerri	10:45am
Association for the Neurologically Disabled of Canada (A.N.D.)	Mr. Basil Ziv	11:20am
<b>Lunch Break: 12:00 to 12:30pm</b>		
Community Living York South	Ms. Kula	12:40pm
CNIB	Ms. Jennifer	1:20pm
Arthritis Society	Mr. Donald	2:00pm
Helpmate Community Information And Volunteer Bureau	Mr. Alfred Lam	2:40pm
Evaluation	Pushpmit and Tejal	3:10pm
Vote of Thanks	Dr. C. Bambra	3:20pm
<b>End of the training: 3:30pm</b>		